

Student Support Council Meeting Minutes

Date: March 9th 2026 / 3:00 – 4:30 pm / **Location:** In-person: M226

Chair: Danielle Hoffman **Co-Chair:** Josh Aman / **Recorder:** Isaiah Lee

MEMBERSHIP		
X Josh Aman – Chair Elect	X Isaiah Lee – Recorder	<input type="checkbox"/> Daniel Dodd – Student Rep.
X Jennifer Anderson – Vice-Chair & ISP Co-Chair	X Mayla Morgan	X Britany Ellerbrook
X Summer Baber – Vice-Chair Elect	X Elizabeth Sauber	<input type="checkbox"/> Emily Cavaliere
X Danielle Hoffman – Chair	X Yesenia Kozak	X Margaret Mallatt
X Joan Jagodnik	X Casey Sims	X Ni’Cole Sims
<input type="checkbox"/> Jessica Kissler	<input type="checkbox"/> Aundrea Snitker	X Makayla Blackburn

Present: An “X” indicates present at the meeting and an empty box indicates absent.

Guests: Tim Cook, David Plotkin, Kelly Mercer, Joan San-Claire, Kattie Riggs, Derek Choo, Stephanie Murphy, Aundrea Snitker, Dustin Bare, Dru Urbassik, Nicole Rosevear, Amanda Coffey, Miranda Butler, Anne Mary Nash Haruna

Topic/Item	Discussion	Materials/Upcoming
Committee Business		
Logistics and Operations Overview Isaiah Lee 5 Minutes 3:00 – 3:05	<ul style="list-style-type: none"> • Review changes in Operations Handout <ul style="list-style-type: none"> ○ Community members requested to add “Guest” to their Zoom name ○ 10 minute Community Forum dedicated to community questions will be added to each meeting agenda (time permitting) • Review of SSC website and OneDrive. 	<ul style="list-style-type: none"> • Operations Handout
Executive Team Update on Student Success President Cook and David Plotkin 30 Minutes 3:05 – 3:35	<ul style="list-style-type: none"> • A priority this year is defining what student success means for the institution. <ul style="list-style-type: none"> ○ There are many ways to measure this: metrics such as graduation, credits, persistence, degrees, etc. As well as less traditional ways. 	

	<ul style="list-style-type: none"> ○ How do we also consider our values? Belonging, authenticity, etc. ● Executive Team goal is to land on 3-5 specific measures that we could share widely with the college about Student Success. <ul style="list-style-type: none"> ○ Sense is that right now everyone would have a different definition. ○ We'd like to have a common definition shared by the college. ● The Student Support Council is a good place for this project to live and the Executive Team would like to offer support and consultation. ● Casey Sims leads our Defining Student Success subcommittee. <ul style="list-style-type: none"> ○ He's helped dozens of manufacturing students take a few classes and then get a job. Considered "dropouts" by some metrics but considered a success by the student. ○ Casey wants to make sure our measures account for student informed data. ● Ashley Sears has partnered with DSS subcommittee to plan surveys for employees and community members around student success. Will be included in EYES survey. ● Data will include more qualitative analysis of things like word clouds. ● Questions to consider: <ul style="list-style-type: none"> ○ What does success mean for the students you serve? ○ What does it look like for you to succeed at helping a student? ● Data should include student pov, staff pov, and community pov. ● We'd like to use this shared definition as a way to collaborate, and also for branding, on our website, etc. ● The tricky part will be distilling all this data into a few measures. 	
<p>Math Co-Requisite New Model Overview Kelly Mercer 20 Minutes 3:35 – 3:55</p>	<ul style="list-style-type: none"> ● Math department Chair to shares overview of new co-requisites. <ul style="list-style-type: none"> ○ The new model is getting students into college level classes as quickly as possible and getting them graduated as quickly as possible. There has been a push to defund developmental classes. 	<p>Co-Requisite New Model Overview Slides</p>

	<ul style="list-style-type: none"> ○ The upside to this is some research around an increased sense of belonging for students when they believe they are college ready. This is already in line with CCC’s values. ○ Some data also shows a reduction in equity gaps, higher success rates, and higher student satisfaction. ○ See PowerPoint (linked right) for full presentation. 	
<p>Subcommittee Updates</p> <p>Subcommittee Leads 20 minutes 3:55 – 4:15</p>	<ul style="list-style-type: none"> ● Subcommittee leaders will each prepare an update/share out for their subcommittee. <ul style="list-style-type: none"> ○ All Staff & Eyes Survey Subcommittee <ul style="list-style-type: none"> ▪ Focusing on analyzing data from previous Eyes surveys. Figuring out where to send student data too. ○ Defining Student Success Subcommittee <ul style="list-style-type: none"> ▪ See above for update. ○ Charter Review Subcommittee <ul style="list-style-type: none"> ▪ Charter Review Subcommittee met last week for initial review of Charter and proposed changes. We will work asynchronously before meeting again to polish the Charter and bring to the Council for review. 	
<p>Community Forum</p> <p>All 10 minutes 4:15 – 4:25</p>	<ul style="list-style-type: none"> ● We ran out of time for this agenda item. 	